ThreatFactor NSIA - Bug #165

Service Fails After Installation with NSIS

07/05/2010 08:49 PM - Luke Murphey

Status:	Closed		**Start date:**	07/05/2010
Priority:	Urgent		**Due date:**	
Assignee:	Luke Murphey		**% Done:**	100%
Category:			**Estimated time:**	0.00 hour
Target version:	1.0 (Release)			

Description

History

#1 - 07/05/2010 08:55 PM - Luke Murphey

The following event log messages are created:

```
Event Type:   Error
Event Source:   Service Control Manager
Event Category:   None
Event ID:   7009
Date:      7/5/2010
Time:      8:46:12 PM
User:      N/A
Computer:   THESSALONICA
Description:
Timeout (30000 milliseconds) waiting for the ThreatFactor NSIA service to connect.

For more information, see Help and Support Center at http://go.microsoft.com/fwlink/events.asp.
```

Followed by this log message:

```
Event Type:   Error
Event Source:   Service Control Manager
Event Category:   None
Event ID:   7000
Date:      7/5/2010
Time:      8:46:12 PM
User:      N/A
Computer:   THESSALONICA
Description:
The ThreatFactor NSIA service failed to start due to the following error:
The service did not respond to the start or control request in a timely fashion.

For more information, see Help and Support Center at http://go.microsoft.com/fwlink/events.asp.
```

#2 - 07/05/2010 11:11 PM - Luke Murphey

- Status changed from New to Closed

- Priority changed from Normal to Urgent

- Target version set to 1.0 (Release)

- % Done changed from 0 to 100

Installer was failing to insert double-quote marks around the path. Fixed in r527.