

Website Monitoring - Bug #1827

Input doesn't have access to checkpoint directory

04/24/2017 05:01 PM - Luke Murphey

Status:	Closed	Start date:	04/24/2017
Priority:	Normal	Due date:	
Assignee:	Luke Murphey	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	2.2		

Description

See <https://answers.splunk.com/answers/522283/website-monitoring-why-are-newly-added-urls-trigge.html#answer-523882>

I should consider:

- Including better messaging (perhaps with a help URL)
- Determining if directory creation should be done differently to increase reliability
- Pre-checking the directory permissions before running the input

Associated revisions

Revision 285 - 05/01/2017 07:38 PM - lukemurphey

Updating the description of the WebSite Performance Problems alert

Reference #1827

History

#1 - 04/24/2017 05:02 PM - Luke Murphey

- Target version set to 2.2

#2 - 04/27/2017 11:38 PM - Luke Murphey

Stacktrace:

```
ERROR Failed to save checkpoint directory
Traceback (most recent call last):
File "C:\Program Files\Splunk\etc\apps\website_monitoring\bin\modular_input.py", line 1191, in save_checkpoint_data
fp = open( self.get_file_path(checkpoint_dir, stanza), 'w' )
IOError: [Errno 13] Permission denied: u'C:\\Program Files\\Splunk\\var\\lib\\splunk\\modinputs\\web_ping\\e55e2172d516522608c07669aaceae7d.json'
```

#3 - 05/01/2017 07:43 PM - Luke Murphey

- Status changed from New to Closed

- % Done changed from 0 to 100