# Website Input - Bug #2444

## unrecognized capability: chromeOptions

07/14/2019 01:00 PM - Burak CINAR

Status:
Closed
Start date:
07/14/2019

Priority:
Normal
Due date:

Assignee:
% Done:
0%

Category:
Estimated time:
0.00 hour

Target version:

# **Description**

Hi,

i have problem with chrome.

splunk (7.3.0) is running on Ubuntu 18.04.2 LTS.

when i try to add webpage it generates that error. could you help?

2019-07-14 15:31:56,841 ERROR Exception generated when attempting to test the browser

Traceback (most recent call last):

File "<string>", line 450, in test browser

File "/opt/splunk/etc/apps/website\_input/bin/website\_input\_app/web\_scraper.py", line 745, in scrape\_page additional fields=additional fields, \*\*kw)

File "/opt/splunk/etc/apps/website\_input/bin/website\_input\_app/web\_scraper.py", line 437, in get\_result\_single content = web\_client.get\_url(url.geturl())

File "/opt/splunk/etc/apps/website\_input/bin/website\_input\_app/web\_driver\_client.py", line 248, in get\_url self.driver = self.get\_driver()

File "/opt/splunk/etc/apps/website\_input/bin/website\_input\_app/web\_driver\_client.py", line 355, in get\_driver driver = webdriver.Chrome(chrome\_options=chrome\_options)

File "/opt/splunk/etc/apps/website\_input/bin/selenium/webdriver/chrome/webdriver.py", line 69, in *init* desired\_capabilities=desired\_capabilities)

File "/opt/splunk/etc/apps/website\_input/bin/selenium/webdriver/remote/webdriver.py", line 98, in *init* self.start\_session(desired\_capabilities, browser\_profile)

File "/opt/splunk/etc/apps/website\_input/bin/selenium/webdriver/remote/webdriver.py", line 188, in start\_session response = self.execute(Command.NEW\_SESSION, parameters)

File "/opt/splunk/etc/apps/website\_input/bin/selenium/webdriver/remote/webdriver.py", line 252, in execute self.error\_handler.check\_response(response)

File "/opt/splunk/etc/apps/website\_input/bin/selenium/webdriver/remote/errorhandler.py", line 194, in check\_response raise exception\_class(message, screen, stacktrace)

WebDriverException: Message: invalid argument: unrecognized capability: chromeOptions

thanks.

# **History**

## #1 - 07/31/2019 09:31 PM - Luke Murphey

This is most likely because the version of Chrome and the chromedriver are not compatible. I would recommend finding the version of the chromedriver necessary for your version of Chrome and putting the chromedriver in your system path somewhere such that it will load before the one provided by the app. I do provide a chromedriver in the app just in case you don't have it installed already. That said, I cannot be sure that the version of Chrome you have will be compatible (since I don't include Chrome itself).

#### #2 - 07/31/2019 09:31 PM - Luke Murphey

- Status changed from New to Closed

05/15/2025