# ThreatFactor NSIA - Bug #334

# **NSIA Fails Silently to Send Emails if Not Properly Configured**

02/12/2011 08:56 AM - Luke Murphey

Status: Start date: Closed 02/12/2011 **Priority:** Normal Due date: 02/12/2011 % Done: Assignee: Luke Murphey 100% Category: Incident Response **Estimated time:** 0.00 hour Target version: 1.0.3

## **Description**

NSIA will not try to send emails if an SMTP server and From address are not defined. Thus, an improperly configured instance of NSIA will not send the emails and will fail silently.

Instead NSIA should note that it could not send the emails due to a configuration problem.

### Related issues:

Related to ThreatFactor NSIA - Feature #337: Add Help Text to the Extensions New

#### History

## #1 - 02/12/2011 09:13 AM - Luke Murphey

- % Done changed from 0 to 50

Need to also add a warning to the email incident response action setup page noting that the email server is not properly configured.

## #2 - 02/12/2011 08:59 PM - Luke Murphey

- Status changed from New to Closed
- % Done changed from 50 to 100

Adding a message in GUI would require making the extensions no longer generic/extensible. A better approach is to provide a description for each extension that can be shown in the interface.

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