

ThreatFactor NSIA - Support #53

Help Documentation Needed

04/08/2010 11:30 PM - Luke Murphey

Status: Closed	Start date: 04/08/2010
Priority: Normal	Due date:
Assignee:	% Done: 100%
Category:	Estimated time: 0.00 hour
Target version:	
Description Need to create help documentation for NSIA.	

History

#1 - 04/08/2010 11:32 PM - Luke Murphey

The options for creating help include:

1. Use the [Django CMS](<http://django-cms.org/>) to create free form help pages.
2. Write the help pages statically in templates.
3. Write the help pages in a knowledgebase system

Ideally the system would provide the following:

- Hierarchical structure
- Search
- Article meta-data (last updated, etc.)
- Ability to order articles
- Ability to include images and attachments

Each page should include:

- A treeview of the articles
- Page with the most recently updated articles
- A search box
- A breadcrumb list
- A section for related documents
- Meta-data box with information such as: Date-last edited, Author, Page views, Rating
- Comments section

See the following page for a similar system: http://www.kbpublisher.com/images/Image/screenshot/Admin_UpdateArticle.gif.

Writing a custom solution has a few difficulties (defined below):

- Ordering articles
- Searching
- Uploading images / files

Solution	Auth. Integration	Style Integration	Data Integration	Other
Django CMS	Yes	Yes	Yes	May have some bugs, demo didn't allow articles nested 3 deep
Statically	Yes	Yes	Yes	Cannot be administered dynamically, may difficulty generating article meta-data and tree structure and searching

[Various options](#) exist for providing a CMS in Django.

#2 - 07/03/2010 09:52 PM - Luke Murphey

- *Status changed from New to Closed*

- *% Done changed from 0 to 100*

This has been moved to the wiki.